

एम एस एम ई- विकास कार्यालय  
सूक्ष्म, लघु एवं मध्यम उद्यम मंत्रालय  
भारत सरकार  
11-ए, औद्योगिक विकास कॉलोनी, कुंजपुरा रोड  
करनाल- 132001 (हरियाणा)



MSME Development & Facilitation Office  
Ministry of Micro, Small & Medium Enterprises  
Govt. of India  
11-A, IDC, Kunjapura road  
Karnal- 132001 (Haryana)

MSMEDI/Knl/Website Update/2017-18/

Dated: 06.04.2023

### NOTICE INVITING QUOTATIONS

#### Sub- AMC for website and updation to Hindi version – reg.

Director, MSME DFO Karnal, Ministry of MSME, Govt. of India, 11-A, IDC colony, Kunjapura road, Karnal- 132001 invites sealed quotations from the bidder having capability of developing and undertaking Annual Maintenance Contract (ASC) of the office website for this office:

#### Scope of Work

- Annual Maintenance Contract of website [www.msmedikarnal.gov.in](http://www.msmedikarnal.gov.in) including updation of Hindi version. Hindi translation will be provided by this office.
- All the pages should be completely mobile responsive, static with latest JQuery Version.
- There should be no vulnerability or any other issue.
- Will provide technical help to upload on the server as & when required.
- The Annual Maintenance Contract for the duration from 01.05.2023 to 30.04.2024 that may further extended for one year at same terms & conditions if services found excellent. (The expected activities under AMC are listed in the annexure I)

The interested service providers /parties agreed to the terms and conditions mentioned in the Annexure, may send their sealed quotations addressed to “Director, MSME Development & Facilitation Office, 11-A, IDC, Near ITI, Kunjapura Road, Karnal-132001” on or **before 27.04.2023 up to 3.00 PM** through speed post or by hand. Kindly mention “**Quotation for AMC of office Website**” on the top of the sealed envelope.

**Note: The quotations will be considered inclusive taxes if not mentioned separately.**

Meenu Dhiman  
Asstt Director  
(For Director)  
MSME-DFO, Karnal

### Terms & Conditions

- The contractor is required to make changes in the existing website. Complete change in the coding / technology will not be allowed under any circumstances.
- The contractor must have 03 years experience in the relevant field. The contractor has to produce the proof of the work as well as URL of the websites developed/ managed by the contractor.
- Checking Security of the website and submit the reports monthly.
- Adding/ updating latest information/ news to the website that may include news, data, reports, tender announcements, recruitment and other relevant information etc., as & when required.
- Bug fixing and checking dead links.
- Resolving all types of vulnerabilities (related to Security of the website) reported by various Government agencies including Cyber Security Division of NIC.
- The Contractor will fix the Penetration and Vulnerability test which includes updating bootstrap, jquery, and framework as per the requirement.
- An authorized technically qualified person will report to the office twice in a month to check the website status. Apart from this, the person may be called on the emergency or on user's request, if required for uploading and maintenance of the website [www.msmedikarnal.gov.in](http://www.msmedikarnal.gov.in) without any additional charges/payment i.e. TA/DA remuneration, etc.
- Quarterly bills raised by the contractor will be processed digitally by this office after satisfactory completion of the work and payment will be remitted directly to the contractor's account.
- No additional payment will be made in any case once service contract is made.
- A non disclosure agreement must be signed by the successful bidder in the given format.
- The Director, MSME-DFO, Karnal reserves the right to terminate the contract at any time in case services are found unsatisfactory.

राधिका  
6/4/2023

2023-24  
6.4.23

नीति कुमारी  
06/04/2023